

STATE OF INDIANA

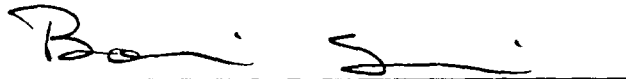
INDIANA UTILITY REGULATORY COMMISSION

In the Matter of the Petition of Indiana Bell)
Telephone Company, Incorporated d/b/a)
Ameritech Indiana, Pursuant to I.C. 8-1-2-61,) Cause No. 41657
for a Three-Phase Process for Commission)
Review of Various Submissions of Ameritech)
Indiana to Show Compliance with Section 271(c))
of the Telecommunications Act of 1996)

**AMERITECH INDIANA'S SUBMISSION OF
QUARTERLY FLOW THROUGH REPORT**

Comes now Indiana Bell Telephone Company, Incorporated ("Ameritech
Indiana"), by counsel and pursuant to the Commission's March 19, 2001 Order in this cause,
submits this Quarterly Flow Through Report for the 2nd Quarter of the year 2002.

Respectfully submitted,



Bonnie K. Simmons (#12067-49)
AMERITECH INDIANA
240 North Meridian Street, Room 1831
Indianapolis, Indiana 46204
Telephone: (317) 265-3676

Teresa E. Morton [# 14044-49]
BARNES & THORNBURG
11 South Meridian Street
Indianapolis, Indiana 46204
Telephone: (317) 236-1313

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served electronically upon the following this 12th day of July, 2002.

Karol Krohn
Office of Utility Consumer Counselor
Indiana Government Center North
100 North Senate, Room N501
Indianapolis, Indiana 46204

Douglas W. Trabaris
Senior Attorney
AT&T Corp.
222 West Adams Street; 15th Floor
Chicago, Illinois 60606

Michael J. Huston
Michael E. Allen
Baker & Daniels
300 North Meridian Street; Suite 2700
Indianapolis, Indiana 46204

Pam Sherwood Vice President
Regulatory Affairs, Midwest Division
Time Warner Communications
4625 W. 86th Street, Suite 500
Indianapolis, Indiana 46268

John Kern
2300 N. Barrington Road, Suite 400
Hoffman Estates, IL 60195

Frank Darr
National Regulatory Research Institute
1080 Carmack Road
Columbus, OH 43210

Jack R. Boheim
President
MTG Consulting
P.O. Box 2448
Mendocino, CA 95460

Nikki Gray Shoultz
Sommer & Barnard, PC
4000 Bank One Tower
111 Monument Circle
Indianapolis, Indiana 46204

Charles R. Mercer, Jr.
Sprint
One North Capitol Ave., Suite 540
Indianapolis, Indiana 46204

Robert K. Johnson
Christopher C. Earle
Bose McKinney & Evans
2700 First Indiana Plaza
135 North Pennsylvania Street
Indianapolis, Indiana 46204

Ellyn Elise Crutcher
Associate General Counsel
McLeodUSA Telecommunications
Services, Inc.
121 South 17th Street
Mattoon, IL 61920

Richard E. Aikman, Jr.
Stewart & Irwin
Two Market Center
251 East Ohio Street, Suite 100
Indianapolis, IN 46204

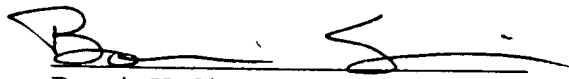
William Powers
111 Monument Circle, Suite 302
Indianapolis, IN 46204

William A. Haas
McLeodUSA Telecom Service, Inc.
McLeodUSA Technology Park
P.O. Box 3177
Cedar Rapids, IA 52406-3177

Robert J. Aamoth
Andrew M. Klein
Kelley Drye & Warren LLP
1200 19th Street, N.W.
Washington, D.C. 20036

Dan Dovenbarger
Intelenet Commission
101 West Ohio Street, Suite 800
Indianapolis, IN 46204

Rick D. Doyle
Doyle, Wright & Dean-Webster, LLP
399 N. Madison Avenue
Greenwood, IN 46142

A handwritten signature in black ink, appearing to read "Bonnie K. Simmons", written over a horizontal line.

Bonnie K. Simmons

AIT Quarterly Flow Through Report 2nd Quarter 2002

Change Management Discussions:

Discussion between SBC Ameritech and CLECs regarding new flow through functionality has continued through the Change Management Process (CMP).

In addition, during the March 2002 CMP meeting, SBC Ameritech explained that the Loop with Number portability flow through implementation had been moved from March 9, 2002 to April 20, 2002 because of the delay of the Plan of Record release.

SBC Ameritech also explained that the projects previously identified as priorities for the June 23, 2002 release were moved to the August 3, 2002 release. Additional information regarding these projects was discussed during the April CMP meeting.

The additional flow through enhancements have been implemented with the April 20, 2002 release. These additions are:

- UNE-P (Combined Loop with Port) Suspend and Restore Activity for REQ TYP "M" and ACT "S" and "B" and
- Line Sharing Supplements for Cancel and Due Date Change for REQ TYP "A" (as identified by NC code) and SUPP "1" (cancel PON) and SUPP "2" (change DDD).

During the April CMP meeting, SBC Ameritech advised that the following flow through functionality would be implemented in the August 03, 2002 release:

- Loop (8db Standard & 5db Conditioned) - Up to 20 Loops,
- Conversion to Resale/UNE-P with Contract FID on existing account,
- Conversion as Specified to UNE-P on an account already established as UNE-P,
and
- Supplements for Cancel & DD change - (except for Loop with LNP).

In addition, at the April CMP meeting, SBC explained that Loop with Number Portability supplements for due date change and cancellation had been excluded from the August release. However, Loop with Number Portability flow through functionality was implemented in the April 20, 2002 release. The work effort involved and the complexity of the process associated with supplement flow through for Loop with Number portability exceeded the capacity for the August release.

Also at the April CMP meeting, SBC Ameritech explained that, although Resale Centrex was on request for the August 3, 2002 release, the work effort for that project is too large to include in the August 3, 2002 release. Because of development and coding hours required, Resale Centrex would be the only Flow-Through project that could be worked on for the November 9, 2002 release if it is chosen as a priority. SBC Resale Centrex change activity volume accounts for an estimated 2% of total LSR volume. CLECs were asked to consider if they still wanted to continue to include this in the November release. Choice One, AT&T, WCOM, LDMI and Globalcom all said this was not their top

priority. SBC Ameritech agreed to include Resale Centrex in discussions on future prioritization.

Flow Through Project Prioritization:

Also at the April CMP meeting, there was a discussion concerning the prioritization of flow through projects for the November 9, 2002 release. The following were determined to be possible priorities:

1. UNE-P New Installs in Michigan and Illinois,
2. UNE-P Outside Moves,
3. UNE-P Record,
4. CLEC to CLEC Loop Conversions, and
5. UNE-P Coin.

May CMP Flow-Through Prioritization

SBC continued discussion for November prioritization and reviewed the document, "November 2002 Release Volumes - Prioritization". (Attachment I)



AL_Vol_May_CMP
.xls

CLECs stated that UNE-P outside Move is critical. CLECs inquired about the priority for Suspend and Restore flow-through and SBC replied that Suspend and Restore was implemented with the April release. This was communicated to the CLECs via Accessible Letter CLECAM502-062 dated April 19, 2002. (Attachment II)



cleams_02-062 POR
Flow-Thru E...

CLECs commented that the volumes reported represent a small percentage of total volume of LSRs (~3%), and that rejects are not included. It was determined it would be helpful to have volumes based on what does not flow-through today, then look at volumes beyond that for the next release. SBC will provide reporting on non-flow-through LSRs broken down by product and provisioning activity. SBC also agreed to provide volumes to be obtained from enhancements in the August release to show impact on non-flow-through LSRs in upcoming meetings.

June Change Management AIT Flow Through Status

Discussion of flow through exception volumes continued.

SBC gave the following data:

| Flow Through Exception | Percentage | Prioritization Status |
|--|--------------------------|--|
| UNE-P CLEC to CLEC conversion | 34% of UNE-P exceptions | Committed for August Release |
| Conversion to UNE-P when a contract FID is on the existing Customer service record | 9.5% of UNE-P exceptions | Committed for August Release |
| Increase Loop quantity from 10 to 20 | .27% | Committed for August Release |
| UNE-P Outside Moves | 2.2% | Identified as a candidate for prioritization for November |
| UNE-P Coin | 7% | Identified as a candidate for prioritization for November |
| UNE-P Listing Style Code other than SL | .72% | SBC proposal for candidate for prioritization for November |

SBC advised that Supp flow through for Cancels and Due Date changes for Loop with Number Portability had been committed for the November release. Supp flow through for Cancel and Due Date change except for Loop with Number Portability will be implemented in the August release. The additional enhancement for November will provide flow through capability for Cancel and Due Date supps for all products.

SBC stated that commitment for New Installs in Michigan and Illinois was favorable. Final commitment could not be made at this time. The status would be communicated through Change Management in July.

SBC proposed that due to work efforts in progress surrounding CLEC Loop to Loop migrations, this project would be removed from prioritization for the November release. This had been an SBC initiative and SBC would like to move it to a future release.

During the course of development it has been identified that UNE-P outside moves is a work effort that exceeds the capacity for implementation in the November release. SBC proposed that UNE-P outside moves be targeted for the March 2003 release. CLECs provided feedback that this was a very important flow through issue and desired implementation of this project. SBC agreed to keep this under consideration.

UNE-P Coin was also identified as a large work effort. There were a minimum number of CLECs that had identified this as a priority. It does, however, count as 7% of the

UNE-P exceptions. SBC proposed that due to these factors, this project should also be moved to prioritization for the March 2003 release.

SBC questioned that since Outside Moves and Coin were not likely to be implemented in November, would there be interest in implementing additional flow through for Listings with a style code other than SL. SBC could not commit to adding this to November but would evaluate the scope of the project. CLECs agreed that they would be willing to consider this. SBC will evaluate the scope and provide feedback in the July meeting.

Other flow through projects identified in the 24-month plan was also discussed.

March 2003 prioritization will begin in the July meeting. Monthly conference calls have been scheduled for the rest of 2002 and have been communicated to the CLECs via Accessible Letter CLEAMS02-082 dated July 9, 2002. (Attachment III)



cleams_02-082 AIT
Conf Call o...

November 2002 Release Volumes - Prioritization

UNE-P Outside Move

| | | Monthly Total | Total LSRs (w/o rejects) | % of Total LSRs |
|-----------------------------------|--|---------------|--------------------------|-----------------|
| Jan | | 549 | 203,108 | 0.27% |
| Feb | | 765 | 198,607 | 0.39% |
| Mar | | 1236 | 273,860 | 0.45 |
| | | | | |
| Grand Total - 3 Month View | | 2550 | 675,575 | 0.38% |

UNE-P New Installs in Michigan

| | | Monthly Total | Total LSRs (w/o rejects) | % of Total LSRs |
|-----------------------------------|--|---------------|--------------------------|-----------------|
| Jan | | 4704 | 203,108 | 2.32% |
| Feb | | 3771 | 198,607 | 1.90% |
| Mar | | 7538 | 273,860 | 2.75 |
| | | | | |
| Grand Total - 3 Month View | | 16013 | 675,575 | 2.37% |

UNE-P Coin

| | | Monthly Total | Total LSRs (w/o rejects) | % of Total LSRs |
|-----------------------------------|--|---------------|--------------------------|-----------------|
| Jan | | 2408 | 203,108 | 1.19% |
| Feb | | 3396 | 198,607 | 1.71% |
| Mar | | 2693 | 273,860 | 0.98% |
| | | | | |
| Grand Total - 3 Month View | | 8497 | 675,575 | 1.26% |



Accessible

Date: **April 19, 2002**

Number: **CLECAMS02-062**

Effective Date: **April 20, 2002**

Category: **OSS**

Subject: **Plan of Record Flow-Through Enhancements for April 20, 2002**

Related Letters: **NA**

States Impacted: **Ameritech Region**

Response Deadline: **N/A**

Contact: Account Manager or

Change Management mailbox at
sbccmp@msg.pacbell.com

Conference Call/Meeting: **N/A**

This Accessible Letter provides an update for additional enhancements to flow-through for SBC Ameritech. As a result of the Plan of Record release on April 20, 2002, the following types of LSRs will now mechanically flow through:

- UNE-P (Combined Loop with Port) Suspend and Restore Activity
 - REQTYP 'M' and ACT 'S' and 'B'
- Line Sharing Supps for Cancel and Due Date Change
 - REQTYP 'A' (As Identified by NC code) and SUPP '1' (cancel PON) and SUPP '2' (change DDD)

This new functionality is inclusive with the Loop with Number Portability flow-through that was announced in Accessible Letter **CLECAMS02-025** dated February 13, 2002.

The May update to the Flow-Through and Exceptions document located within the Change Management Process section of CLEC Online (<https://clec.sbc.com>) will reflect this enhancement.



Accessible

Date: **July 9, 2002**

Number: **CLECAMS02-082**

Effective Date: **July 18, 2002**

Category: **OSS**

Subject: **Ameritech Conference Calls on the 24-Month Flow-Through Plan**

Related Letters: **NA**

Attachment: **NA**

States Impacted: **Ameritech Region**

Response Deadline: **NA**

Contact: **Change Management Mailbox at**
sbccmp@camail.sbc.com
Please note new email address!

Conference Call/Meeting: **Conference Call**

Date/Time: **Various dates at 2:00 p.m. CT**

Bridge: **1-800-220-0688, passcode 925 823**
5861#

RSVP to: **NA**

By: **NA**

This letter establishes a monthly conference call for the purpose of discussing/prioritizing the 24-Month Flow-Through Plan for the Ameritech states. The call will be held at 2:00 p.m. Central Time on the following dates:

July 18, 2002
August 15, 2002
September 19, 2002
October 17, 2002
November 21, 2002 and
December 19, 2002.

The document to be discussed will be posted on the CLEC website (<https://clec.sbc.com/clec>) under Change Management, Ameritech region, at least three days prior to the call.